

Shipping,Returns & Payment.
Updated 04/19/2025

SHIPPING

DUWIK GEMS offer worldwide delivery unless restricted by carrier. Delivery done via standard international mail and may take from 14-28 days to be delivered. Customers can request for expedited shipping at an additional fee. Kindly reach out to us at gems@duwikgems.com to get a shipping quotation for expedited shipping. Orders received after THURSDAY of every week will be shipped on the following MONDAY.

RETURNS

Return shipping to be paid by buyer. Kindly reach out to us at gems@duwikgems.com to arrange return shipping. Please note that returns not allowed for change of heart instances. Buyer receives exactly what is shown in the images of the product description.

PAYMENT

A payment link along with a detailed invoice will be sent to the email address you have given at check-out. Payment links will be sent only via our official email address gems@duwikgems.com. If you wish to make payments by any other means please contact us on gems@duwikgems.com.